



Interim Emergency Event Postponement, Cancellation & Refund Policy

I, DELORES M. CRUM, PRESIDENT OF PREMIERE EVENTS, PREMIERE SELECT AND PARTY TIME RENTAL, HEREBY ADVISE AND DECREE THAT, UNTIL COVID-19 EVENT SIZE RESTRICTIONS ARE LIFTED AND PARTY / EVENT RENTAL BUSINESSES IN TEXAS ARE RESTORED TO PRE-COVID 19 OPERATIONS, THIS INTERIM EMERGENCY EVENT POSTPONEMENT, CANCELLATION AND REFUND POLICY SHALL BE IN FULL FORCE AND EFFECT FOR ALL RENTAL ORDERS:

I. Neither party will be liable in damages or have the right to terminate this Agreement for any delay or default in performing hereunder if such delay or default is caused by conditions beyond its control including, but not limited to, acts of God (such as natural disasters), government restrictions (including the denial or cancellation of any export or other necessary license), wars, insurrections, or any other cause beyond the reasonable control of the party whose performance is affected. Should Renter's Event be cancelled, postponed or otherwise adversely impacted as a result of a force majeure event, there will be no refunds for payments already received by Premiere Events, but Premiere Events will make all reasonable efforts to work with Renter to execute the Rental Agreement at a later date.

II. All Event Cancellation Requests must be made in writing (email is acceptable) for review by the Premiere Executive Team. Once the request has been reviewed and approved, 25% of the refundable amount will be processed within 30 days from approval, and returned to the event holder of record using the payment method by which the reservation deposit was made. The remaining 75% of the refundable amount will be processed within six (6) months of the date of the approved refund request.

III. Events booked prior to July 20, 2020:

- a. That are cancelled on or after July 20, 2020, that are more than 10 working days prior to their delivery or customer pick up date are eligible for a full refund (minus any non-refundable special order, or promotionally priced items). Refunds approved will be processed as

